



Sidi Mohamed Ben
Abdellah University

مشروع "التقدير" ALTAIR



Wednesday 14th April

Opening Session

09h00-09h45: Welcomes:

- President of Sidi Mohamed Ben Abdellah University-Esserrhini Farissi
- Project Coordinator (Nizar Ayadi-UA)
- National Project Coordinator (Abdessalam Elkhanchoufi- USMBA)
- Project Presentation (Project Scientific Coordinator- Caroline Madeleine)

09h45 – 10h15: format for the two days, introductions : Chris Hakes- Leadership Agenda

10h15 – 10h30: Break Coffee

General Session

10h30-13h00: Model and Radar Basics:

- History of EFQM.
- Introduction to the criteria and fundamental concepts of EFQM Model.
- Introduction to the RADAR as an assessment and management tool.

13h00-15h00: Lunch break and time for calls/e-mails.

Workshop 1

15h00-16h00:

- How these tools and models get used in practice
- Case study assessment exercise to embed understanding of the model/RADAR.
- Relative merits of different options for assessment.

16h00-17h00: Detailed exploration, practice and tailoring of methods for initial assessments:

- Review of Questionnaire and pro-forma approaches.
- Tailoring of terminology.
- Sample/test of a criterion, completion exercises.

17h00-18h00: Preparing for Assessment –Lecture on:

- Collecting and presenting data.
- Concluding assessments.
- Giving feedback.
- Prioritising outcomes.

18h00-18h30: Review of the day and close.

Thursday 15th April:

Workshop 2

09h00-10h15: Preparing for Assessment –Personal Planning:

- Completion of a University specific Road-Map template on all steps above.

10h15 – 10h30: Break Coffee

10h30-12h00: Preparing for Assessment –Personal Planning (continues)

- Identification of issues or concerns.

12h00-14h00: Lunch break and time for calls/e-mails.

14h00-16h00: Final discussions and wrap up.

16h00- 19h00 visit the medina of FEZ (Prof LEBBAR)

